

Discrimination is Against the Law

Moderne Eye Optometry complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Moderne Eye Optometry does not exclude people or treat them differently because of race, color, national origin, age, disability or gender.

Moderne Eye Optometry:

-Provides free aids and services to people with disabilities to communicate effectively with us, such as:

-Qualified sign language interpreters

-Written information in other formats (large print, audio, accessible electronic formats, other formats).

-Provides free language services to people whose primary language is not English, such as:

-Qualified interpreters

-Information written in other languages

If you need these services, contact Dr. Sue Lin at modeyedocs@modeye.com.

If you believe that Moderne Eye Optometry has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, or by mail, fax, or email with:

Dr. Sue Lin, Civil Rights Coordinator at Moderne Eye Optometry

5820 College Ave.

Oakland, CA 94618

Office Phone: 510-653-4242

Fax: 510-653-4275

Email: modeyedocs@modeye.com

If you need help filing a grievance, Dr. Sue Lin, is available to help you.

You can also file a civil rights complain with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

US Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>